# Terms and Conditions

## 1. Agreement to Terms

By accessing or using the Auraavida website (the “Site”) and purchasing our handmade herbal organic cosmetics (“Products”), you agree to these Terms and Conditions (“Terms”). If you do not accept these Terms, do not use our website or buy our products.

## 2. Eligibility

You must be at least 18 years old to use this site and purchase products. You confirm that you are legally capable of entering binding contracts.

## 3. Products and Orders

* **Product Descriptions:** We strive to ensure accurate descriptions for all handmade herbal organic cosmetics. Minor variations in color, scent, or consistency may occur due to natural ingredients.
* **Order Acceptance:** Orders are subject to acceptance and product availability. We reserve the right to refuse or cancel any order for reasons including but not limited to product shortages, suspected fraud, or errors in pricing/product descriptions.

## 4. Pricing and Payment

* **Pricing:** All prices are listed in INR unless stated otherwise. Auraavida may update prices at any time without notice.
* **Payment:** Payment must be completed in full at checkout using listed payment methods. Your order is not confirmed until payment is received.

## 5. Shipping and Delivery

* **Shipping:** Products are shipped to addresses within India (or specify other regions if you ship internationally). Estimated delivery times are displayed during checkout but may vary due to courier or external factors.
* **Liability:** Auraavida is not responsible for shipping carrier delays or damage. The risk transfers to you once items are delivered.

## 6. Returns and Refunds

We do not allow returns or refunds for any purchases made through our website. All sales are final and non-refundable.

**7. Intellectual Property**

All content on Auraavida, including photos, text, logos, and graphics, is owned by Auraavida and protected by intellectual property laws. Content may not be used without prior written consent.

## 8. Use of Site

Users agree not to misuse the Site, including activities such as hacking, transmitting malware, or posting false or misleading reviews.

## 9. Limitation of Liability

Auraavida and its affiliates are not liable for indirect or consequential damages associated with your use of the Site or purchase of products. Our cosmetics are for external use only and are not intended for treating medical conditions. Individual results may vary; consult a healthcare provider for allergies or sensitivities.

## 10. Privacy Policy

Your use of Auraavida is governed by our Privacy Policy, which details how we collect, use, and safeguard your information.

## 11. Changes to Terms

Auraavida reserves the right to amend these Terms at any time. Changes become effective upon posting. Continued use of the Site indicates your acceptance of updated Terms.

## 12. Governing Law

These Terms are governed by the laws of India. Disputes will be subject to the exclusive jurisdiction of courts in India.

## 13. Contact Us

For questions regarding these Terms, please contact us at [auraavidacare@gmail.com](mailto:auraavidacare@gmail.com) or call us at 7357163135